



**Agency Carrier Connectivity Report**  
**InStar**  
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	Download																TransactNOW																																
	Personal Lines											Commercial Lines					Other	Personal Lines Upload						Commercial Lines Upload						Other																			
	Auto	Boat	Dwelling Fire	Flood	Home Owners	Inland Marine	Life & Health	Motorcycle	Mobile Home	Non-Standard Auto	Package	Recreational Vehicle	Umbrella	Commercial Auto	Business Owners Policy	General Liability	Commercial Package	Commercial Property	Commercial Umbrella	Commercial Inland Marine	Workers Comp	Direct Bill Commission	Personal Auto	Homeowners	Dwelling Fire	Inland Marine	Watercraft	Umbrella	Package	Commercial Auto	Business Owners	General Liability	Property	Umbrella	Workers Compensation	Package	Billing Inquiry	Claims Inquiry	Policy Inquiry	Endorsements	Carrier Passport	Activities & Notes							
AAA Michigan (Auto Club Group)	•	•			•							•																																					
AAA Mid-Atlantic (Keystone)	•				•																																												
AAA Missouri (Auto Club Inter-Insurance Exchange)	•				•																																												
AAA Pennsylvania (Keystone)	•				•																																												
A. Central	•																																																
Acadia (Berkley Group)		•											•	•	•		•	•			•																												
Access General Insurance	•																																																
Accident Fund Insurance																																																	
ACUITY	•	•	•		•			•		•		•																																					
Addison Farmers Insurance (United Fire Group)	•	•	•		•							•	•	•	•		•				•																												
Adirondack Insurance Exchange	•				•						•						•																																
Affirmative (Shelby/Vesta)	•		•		•							•																																					
AIDCO (Nationwide)	•	•	•		•				•		•		•	•	•		•				•																												
AIG Agency Auto	•												•																																				
AIG National Insurance Company				•																																													
AIG Private Client																							•	•																									
AIG Small Business																																																	
Alfa Alliance																																																	
All America (Central Mutual Insurance Company)	•	•	•		•			•				•	•	•																																			
Alliance Indemnity (Farmers Alliance)	•		•		•																																												
Alliance Insurance Company (Farmers Alliance)	•		•		•																																												
Allied Group (Nationwide)	•	•	•		•	•			•		•	•	•	•	•		•				•		•																										
Allmerica Financial	•		•		•							•	•	•																																			
Allstate Insurance (Flood CSC)	•			•	•								•																																				
Allstate Insurance (Captive Agents)	•				•																																												
Allstate New Jersey Insurance (Flood CSC)				•																																													
Alpha Property & Casualty (Unitrin)	•	•	•		•																																												
AMCO (Nationwide)	•	•	•		•				•		•		•	•	•		•				•																												
America Ambassadors Casualty (Liberty RAM)	•				•	•						•	•																																				
America First (part of Liberty Agency Markets)	•				•	•						•	•																																				
American & Foreign [Royal & Sun Alliance] (Travelers)	•	•	•		•	•	•		•	•	•																																						
American Bankers Insurance Group of Florida (Assurant)				•																																													
American Casualty (CNA - Commercial)													•	•	•				•		•																												
American Central Insurance Company (White Mountains Insurance)	•				•						•																																						
American Colonial Insurance Company				•																																													
American Commerce Insurance Company or ACIC (CIG)	•			•	•							•	•		•																																		
American Concept Insurance (Providence Washington)	•				•							•																																					
American Employer's Insurance Company (White Mountains)	•				•					•							•																																









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Colonial American Casualty and Surety Company (Zurich)	•	•		•	•							•	•				•	•		•																														
Colorado Casualty (Liberty RAM)	•				•	•																																												
Columbia Casualty (CNA – Commercial )													•	•	•		•																																	
Columbia Insurance Group	•		•		•									•																																				
Columbia Mutual Insurance (Columbia Insurance Group)	•		•		•									•																																				
Columbia National Insurance (Columbia Insurance Group)	•		•		•									•																																				
Commerce (MA)	•				•								•	•			•																																	
Commerce West (CIG)	•				•																																													
Commercial Union York Insurance Company of Maine (White	•				•					•						•																																		
Concord Group Insurance	•				•																																													
Consolidated Insurance Company (Liberty RAM)	•	•	•		•	•							•	•					•	•																														
Consumers County Mutual Insurance (American Modern Group)	•	•	•		•			•																																										
Consumers Insurance	•																																																	
Continental Casualty (CNA – Commercial )													•	•	•		•																																	
Continental Western (Berkley Group)	•				•			•					•	•	•	•	•	•	•																															
Cooperativa De Seguros Multiples de Puerto Rico				•																																														
Cornerstone Mutual	•			•																																														
Cornerstone National				•																																														
Countryway Insurance	•				•																																													
CSE Civil Service Employees Safeguard Insurance Company	•	•	•		•								•																																					
Cumberland Insurance Group	•	•	•		•								•																																					
Dairyland Insurance Company (Sentry)	•							•																																										
Dakota Fire Insurance Company (EMC Insurance Companies)	•	•	•		•	•		•				•	•																																					
Danbury Insurance Company (Hingham Mutual)			•		•																																													
Deerbrook (Allstate & Encompass)	•																																																	
Delta Lloyds Insurance Company				•																																														
DMC Mutual Insurance Company					•																																													
Donegal Mutual Insurance Group	•	•	•		•							•	•	•			•						•	•	•																									
Drive Insurance from Progressive	•	•					•		•		•		•																																					
Eagle Pacific Insurance Company (Kemper)	•				•																																													
Eagle West (Capital Insurance Group)	•		•		•									•																																				
Eastern Insurance																																																		
Eastern Mutual (Union Mutual of VT)	•	•			•	•				•	•	•																																						
ECM Insurance Group				•	•																			•	•																									
Electric Insurance Company	•		•		•							•																																						
EMC Insurance Companies	•	•	•		•	•		•				•	•	•			•	•					•	•	•																									
EMC Property & Casualty (EMC Insurance Companies)	•	•	•		•	•		•				•	•	•			•	•					•	•	•																									



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EMCASCO Insurance Company (EMC Insurance Companies)	•	•	•	•	•	•	•							•	•																																	
Employer's Fire Insurance Company (White Mountains Insurance)	•				•					•						•																																
Employers Insurance Group																																																
Encompass Insurance Companies (Allstate)	•	•	•		•			•				•	•										dev																	•	•	•	•	•				
Erie Insurance Group	•				•								•	•	•	•			•		•																											
Erie & Niagara			•		•																																											
eSurance Insurance Company (White Mountains Insurance Group)	•	•	•		•	•					•	•																																				
eSurance Property & Casualty Insurance Company (White)	•				•					•						•																																
Everest Security Insurance Company																																																
Everett Cash Mutual (ECM)				•	•																																											
Excelsior Insurance Company (Liberty RAM)	•	•	•		•	•							•	•					•	•																												
Executive Risk Indemnity (Chubb)	•				•																																											
Fairmont Farmers Mutual			•		•																																											
Farmers (see Zurich Personal Lines)	•				•																																											
Farmers Alliance Companies	•		•		•																																											
Farmers and Merchants Insurance Company (White Mountains)	•				•						•						•																															
Farmers Automobile Insurance Association (Pekin)	•	•	•		•	•		•				•	•																																			
Farmers Home Group	•		•		•																																											
Farmers Ins. Group (part of Zurich)																							•	•																								
Farmers Mutual Aid Association (ECM)	•			•	•																																											
Farmers Mutual Insurance Company (Farmers Home Group)	•		•		•																																											
Farmers Mutual Insurance of Nebraska	•		•		•																																											
Farmers Mutual of Salem			•		•																																											
Farmers Mutual Relief Association			•		•																																											
Farmington Casualty (St Paul Travelers)	•	•			•							•	•	•		•																																
Federal Insurance Company (Chubb)	•				•																																											
Federated National Insurance				•																																												
Fidelity & Deposit of Maryland (Zurich)				•																																												
Fidelity National [Mutual of Omaha]	•		•	•	•																																											
Fidelity National Property & Casualty (FNF)				•																																												
Financial Indemnity Company (FIC see Unitrin)	•	•	•		•																																											
Fire Insurance Exchange				•																																												
Fireman's Fund (Allianz AG Consolidated)	•		•		•	•						•																																				
Firemen's Insurance Company of WA DC (Berkley Group)													•	•	•			•	•		•																											
First American Property & Casualty			•	•	•	•																																										
First Insurance Company of Hawaii				•																																												
First Trenton Indemnity (St Paul Travelers)	•				•																																											









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Liberty Northwest (North Pacific)	•	•	•	•	•							•																																					
Liberty Regional Agency Markets (Liberty RAM)	•	•	•	•	•								•	•				•	•																														
Litchfield Mutual Fire Insurance Company (Patrons Group)	•	•	•	•								•																																					
Lititz Mutual Insurance Company	•		•	•																																													
Louisiana Home Builders																																														dev			
Louisiana Workers Compensation Corporation																					•																												
Luba Casualty																																																	
Madison Mutual	•	•	•	•	•							•										•																											
Main Street America Group (MSA)	•	•	•	•	•							•	•	•	•			•	•																														
Maine Bonding and Casualty Company (Zurich)	•	•		•								•	•					•	•																														
Maine Employers Mutual (MEMIC)																																																	
Maine Mutual Group (MMG)	•	•	•	•	•							•	•	•																																			
Mainland Insurance Company (Harleysville)	•	•	•	•	•				•					•																																			
Maryland Casualty (Zurich)	•			•									•						•	•																													
Maryland Insurance Company (Zurich)	•	•		•								•							•	•																													
Maryland Lloyd's (Zurich)	•	•		•								•	•						•	•																													
Massachusetts Bay (Allmerica Financial)	•			•									•	•																																			
Massachusetts Homeland Insurance Company	•			•																																													
Mendota Insurance Group (St Paul Travelers)	•							•	•	•	•																																						
Mennonite Mutual Insurance Company			•	•																																													
Merchants & Businessmen's Mutual Insurance Company (Liberty)	•	•		•									•	•																																			
Merchants Mutual Insurance Group	•	•	•	•	•								•	•																																			
Mercury Insurance Group	•		•	•									•																																				
Meridian Mutual Insurance	•			•																																													
Metropolitan (see USF&G - MetLife)	•		•	•	•	•																																											
Michigan Insurance Company	•	•		•								•	•		•	•	•	•					dev	dev					dev																				
Michigan Millers Insurance Company	•																																																
Mid-America Fire & Casualty (Liberty RAM)	•	•		•	•								•	•																																			
Mid-America Insurance Company (see Harleysville)	•	•	•	•	•				•					•																																			
Middlesex Mutual Assurance Group (COUNTRY Insurance and	•	•	•	•	•							•																																					
Midwestern Indemnity (Liberty RAM)	•	•		•	•								•	•																																			
Midwestern Insurance Company (White Mountains Insurance Group)	•			•													•																																
Millers Mutual Insurance																																																dev	
Millville Mutual				•																																													
Milwaukee Safeguard Insurance Company (see Unitrin)	•	•	•	•	•																																												
Minnesota Fire & Casualty (see Harleysville)	•		•	•	•								•																																				
Mobile USA Insurance				•																																													







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PEMCO Insurance Companies	•		•		•			•																																														
Peninsula Insurance																							•	•																		•	•	•		•								
Penn Mutual Insurance Company (see Harleysville)	•		•	•	•	•			•						•								•	•																														
Penn National Insurance	•				•																		•	•																														
Pennsylvania General Insurance Company of New York (White	•				•						•						•																																					
Permanent General Assurance Company (Permanent General)	•																																																					
PGAC of Ohio (Permanent General)	•																																																					
Philadelphia Contributorship (The Contributorship Companies)			•	•	•							•																																										
Phoenix Insurance (St Paul Travelers)	•	•			•								•	•	•	•					•																																	
Pilgrim Insurance (Plymouth Rock)				•																																																		
Pioneer Insurance (Farmers Home Group)	•		•		•																																																	
Pioneer State Mutual Insurance	•				•								•																																									
Plymouth Rock Assurance Corporation (Plymouth Rock)	•				•								•	•																																								
Potomac Insurance Company (White Mountains Insurance Group)	•				•						•						•																																					
Potomac Insurance Company of Illinois (White Mountains Insurance	•				•						•						•																																					
Preferred Employers (part of Berkley Group)																																																						
Preferred Mutual	•	•			•	•					•	•											•	•																														
Premiere Insurance of Massachusetts (CGI Information)	•																																																					
Preserver Group																																																						
Presque Isle (Berkley Group)														•	•	•			•	•	•																																	
Progressive Group (formerly Drive Insurance) See Homesite for	•	•			•			•					•										•																															
Property-Owners (Auto-Owners Insurance)	•	•	•		•	•	•					•	•	•									•																															
Providence Mutual Fire Insurance Company	•				•																																																	
Providence Washington Insurance Companies	•				•																																																	
Providence Washington Insurance Company of NY	•				•																																																	
Provision State Insurance Company (Patrons)	•		•	•	•								•																																									
Prudential Flood Processing Center					•																																																	
Prudential Insurance Company	•				•																																																	
Prudential Property & Casualty of New Jersey (Palisades Group)					•																																																	
PURE Underwriters Reciprocal Exchange	•				•	•						•																																										
Quadrant Insurance Group (Chubb)	•				•																																																	
Quincy Mutual Fire Insurance Company	•				•																																																	
Reamstown Mutual					•																																																	
Regent (General Casualty - Credit Suisse Group)	•	•	•		•	•	•					•	•	•																																								
Reliance (Bristol West)	•				•																																																	
Republic Group	•		•		•																		•	dev	dev	dev			dev																									
Republic-Franklin (Utica National)	•				•								•																																									







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Union Insurance (Berkley Group)																																																			
Union Insurance Company of Providence (EMC Insurance)	•	•	•		•	•		•					•	•	•		•	•			•																														
Union Mutual of Vermont Companies	•		•	•	•	•					•	•	•										•	•																											
Union Standard Insurance Group (Berkley Group)													•	•	•	•	•	•																																	
United Fire & Casualty Group (United Fire)	•	•	•		•								•	•	•	•	•	•																																	
United Fire & Indemnity Company (United Fire)	•	•	•		•								•	•	•	•	•	•																																	
United Fire Group	•	•	•		•								•	•	•	•	•	•					•	•																											
United Heritage	•		•		•																																														
United Insurance Group	•		•		•																																														
United Ohio (Ohio Mutual Group)				•																																															
United Property & Casualty				•																																															
United Security Company (Liberty RAM)	•		•		•	•				•			•	•			•	•																																	
United Security Insurance Company (White Mountains Insurance)	•				•					•							•																																		
United Surety & Indemnity				•																																															
Unitrin Specialty Lines (Unitrin Inc.)	•	•	•		•																																														
Universal Ins. Co. (Flood CSC)				•																																															
Universal North America	•		•		•																																														
USF & G (MetLife)	•		•		•	•																	•																												
US Security (Flood NFS)				•																																															
Utica First	•			•	•																																														
Utica Iloyds of Texas (Utica National)	•			•	•																																														
Utica Mutual Insurance Company (Utica National)	•			•	•																																														
Utica National Insurance Group	•			•	•																			•	•																										
Valient Insurance Company (Zurich)	•	•			•								•	•			•	•																																	
Valley Forge Insurance (CNA - Commercial)													•	•	•		•	•																																	
Valley Insurance (Unitrin)	•	•	•		•	•		•			•																																								
Vermont Accident (Concord Group Insurance)	•																																																		
Vermont Mutual Group Company	•	•	•		•	•																		•	•																										
Vesta Fire Insurance Corporation (See Shelby)	•		•	•	•																																														
Vesta Insurance Corporation (See Shelby)	•		•	•	•																																														
Victoria Insurance Group (Nationwide/Allied)	•																																																		
Vigilant Insurance Company (Chubb)	•				•																																														
Viking/Orion (RoyalSunAllinace)	•	•	•		•		•		•	•																																									
Vintage Insurance Company (Fireman's Fund)	•	•	•		•	•																																													
Virginia Association of Counties (VACO) Risk Mgmt. Prog.				•																																															
Virginia Mutual Insurance	•	•	•		•																																														
Vision Ins. Group	•																																																		

